Frequently Asked Questions About Full Day Program

- Will my child need any school supplies? All students will need a pencil box or pouch that can hold pencils, erasers, a pencil sharpener. Students will also need loose leaf paper and a pair of headphones that have a built in mic. Please follow up with your child's teacher for other supplies that may be needed.
- Will meals be provided for my child? Breakfast will be provided for each child from 7:45am to 8:10am each morning. Lunch and Dinner will also be provided each day.
- Can my child bring their own lunch? Yes.
- Will my child be required to wear a mask? ALL students will be required to wear a mask while inside the facility and outdoors when social distancing is less than 12 feet. Students may be allowed to lower their masks inside the classroom once they are seated and properly socially distanced.
- Will my child's temperature be checked multiple times each day? All students will have their temperatures checked three times (at minimum). Once upon arrival, again when the virtual school day ends, and again before students leave for the day.
- What are the drop off and pickup times? Parents may arrive for drop between 7:45am and 8:10am. Parents must arrive and pickup their children by 5:30pm.
- Once I arrive can I walk my child inside the building? All parents must remain in their vehicles or the parking lot until a staff member can sign in and check your child's temperature. Parents may leave once their child is cleared to come inside the building.
- What paperwork is required to complete my child's registration? Please see the henricopal.org for a list of forms and required documents under the programs tab.
- What types of guidelines is PAL following to keep my child safe from COVID-19?
 Henrico PAL will be following all CDC, State, local, and HCPS guidelines to ensure the safety of all of our students and staff.
- Where can I find a schedule or timeline of events? Please check the HCPS website for
 detailed information about the virtual school schedule for each grade level. We will be
 posting our own schedule of events (after virtual learning) on our website and will be sent
 out via email.

- How much notice can I give in the event I have to remove my child from the program? Please give at least a one week notice if you plan to remove your child from the Full Day program.
- How are groups broken down during recreational activities? Two classes of 10
- How many students will be in each classroom? 10 students
- How are groups broken down during virtual learning and other activities? Students will be placed in classrooms by grade/family in groups of 10. One monitor will be placed in each classroom to assist with virtual learning. None of the groups will be allowed to mix or socialize with each other.
- What happens after virtual learning is completed each day? Students will have the
 opportunity to eat snack, participate in recreational activities, and complete homework.
 Students will also participate in various activities to include art, dance, chess, etc. Strict social
 distancing guidelines will be followed and enforced.
- How can I notify the site that I have arrived to pick up my child? Parents should utilize the site phone number to call the site before arriving to pickup their child. Staff will escort your child to your vehicle or to your location in the parking lot for sign out.
- My child has a fever that is not related to COVID-19 can I still bring him or her to the full day program? Due to the high transmission rate of COVID-19 and the range of symptoms that can occur in adults and children, children with fevers of 100° Fahrenheit or higher will not be permitted to enter the facility and will have to remain home until better and symptoms subside. Additional precautions may have to be met depending upon the reason the child became ill.